



# QUICK REFERENCE GUIDE

## For Physician Offices

Central Valley Health Plan (“CVHP”) is a licensed, Restricted Knox-Keene entity, which makes CVHP the responsible party for medical costs and the management of health plan enrollees. We contract with full service health plans to develop high-quality, consumer-focused and competitively priced products. CVHP is wholly owned by Saint Agnes Medical Center, a part of Trinity Health, a leading not-for-profit Catholic health system serving communities across the country with 92 hospitals, and hundreds of primary, specialty and continuing care centers in 22 states.

<b>Medicare Advantage Plan Partners</b>	<ul style="list-style-type: none"> <li>• Humana Medicare Advantage Gold Plus HMO Plans</li> <li>• Wellcare CalViva Health Dual Align (HMO DSNP)</li> </ul>																																				
<b>IPA Partners</b>	<ul style="list-style-type: none"> <li>• Central Valley Medical Providers (through 05.31.26)</li> <li>• Santé Physicians</li> </ul>																																				
<b>Contracted Facilities</b>	Saint Agnes Medical Center																																				
<b>IPA CONTACTS</b>																																					
<b>CENTRAL VALLEY MEDICAL PROVIDERS</b>	<b>SANTÉ PHYSICIANS</b>																																				
<b>MANAGEMENT COMPANY (MSO)</b> MedPOINT Management (866) 423-0060 www.cvmedpro.com	<b>MANAGEMENT COMPANY (MSO)</b> Santé Health System (559) 228-5400 www.santehealth.net																																				
<b>PROVIDER PORTAL USER LOGIN (Auth requests, claim status)</b> <a href="https://portal.medpointmanagement.com/sign-in">https://portal.medpointmanagement.com/sign-in</a>	<b>PROVIDER PORTAL USER LOGIN (Auth requests, claim status)</b> <a href="https://Quickcap.Santehealth.net">https://Quickcap.Santehealth.net</a> / <a href="http://www.santephysicians.com">www.santephysicians.com</a>																																				
<b>CLAIMS &amp; ENCOUNTER SUBMISSIONS (Medicare Part B)</b>	<b>CLAIMS &amp; ENCOUNTER SUBMISSIONS (Medicare Part B)</b>																																				
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<b>ELIGIBILITY AND BENEFITS</b>	<a href="#">Provider Self-Service Portal from Humana</a> (Availity) Or, Humana contact number on the back of the patient ID card																																				
<b>CENTRAL VALLEY HEALTH PLAN Director of Operations</b>	Norma Viscarra Phone: (559) 450-6545 Email: <a href="mailto:norma.viscarra@samc.com">norma.viscarra@samc.com</a> (preferred contact method)																																				