

Cover photo: Rabia, Laboratory Director

Founded by the Sisters of the Holy Cross in 1929, Saint Agnes Medical Center has provided the highest quality and most compassionate care for Valley residents for over nine decades. Since opening our first 75-bed hospital on Fruit and Floradora avenues, Saint Agnes continues to lead and shape health care in the Central Valley. A lot has changed in the last nine decades, but our commitment to meeting the diverse needs of our growing population, and to healing the whole person – body, mind and spirit – still inspires everything we do.

Our growth continues with Saint Agnes Care, a nonprofit subsidiary of Saint Agnes Medical Center comprised of primary, specialty and urgent care clinics. To provide better access and more convenient care, we continue to focus efforts on expanding service offerings and online scheduling capabilities.

Saint Agnes also continues to have success with its five accredited physician residency and fellowship programs and is proud to be Fresno's first nationally recognized Baby-Friendly Hospital.

As our footprint grows, Saint Agnes remains committed to maintaining critical partnerships and to nurturing important relationships throughout the community in order to provide our patients the high-quality care they deserve. Guided by the values first inspired by the Sisters of the Holy Cross, Saint Agnes strives to be a blessing to the people of our Valley.

Our Mission

We, Saint Agnes Medical Center and Trinity Health, serve together in the spirit of the Gospel as a compassionate and transforming healing presence within our communities.



Our Vision

As a mission-driven innovative health organization, we will become the national leader in improving the health of our communities and each person we serve. We will be the most trusted health partner for life.

Our Core Values

- Reverence
- Commitment to Those Experiencing Poverty
- Safety
- Justice
- Stewardship
- Integrity

Board of Directors

Ronald J. Wathen, PE, Chair

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David McFadyen, MBA, FACHE, President and CEO
Trinity Health, West Region

Gurvinder Kaur, MD, President and Market Leader

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Pilar De La Cruz Samoulian, MSN, RN

Judge Robert Oliver

Sister Mary Alice Bowler, CSC

Susan Kuszmar, LMFT

Rick Wolf, General Counsel

Saint Agnes Outpatient Care Services and Outreach Programs

- Holy Cross Health and Wellness Center
- Home Health and Hospice
- Outpatient Infusion Center
- Outpatient Surgery North
- Saint Agnes Mobile Health Unit
- Saint Agnes Physician Residency Clinics
- Saint Agnes Health Hub
- Saint Agnes Wound Care Hyperbaric Medicine and Amputation Prevention

Saint Agnes Care

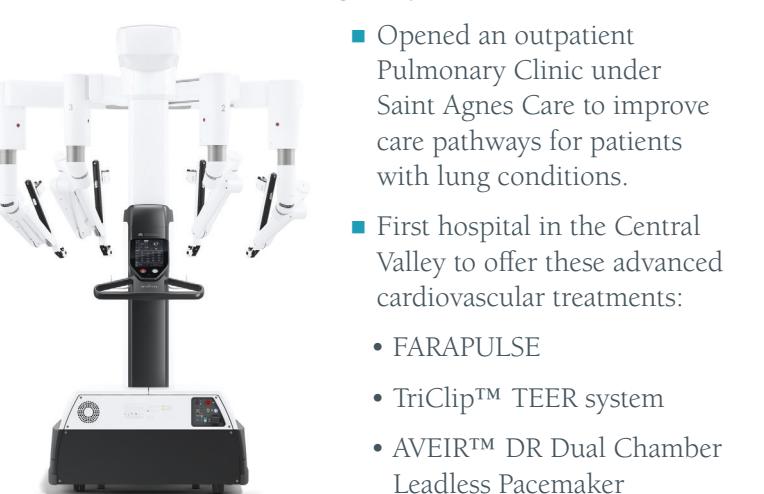
- Advanced Laparoscopic & Robotic Surgery
- Breast Center
- Cardiology
- Cardiothoracic Surgery
- Family Medicine
- General Surgery
- Imaging Center
- Internal Medicine
- Metabolic & Bariatric Surgery
- Obstetrics and Gynecology
- Occupational Health
- Orthopaedic Surgery
- Pulmonary Clinic
- Sports Medicine

Partnerships

- California Cancer Associates for Research & Excellence (cCARE)
- Central Valley Health Plan (CVHP)
- Central Valley Medical Providers
 - Levels II and III Neonatal ICU
 - Maternal Fetal Center
- Fresno Surgical Hospital
- Renaissance Surgery Center
- Summit Surgical
- Valley Children's Healthcare

Highlights

- Named Best Regional Hospital 2024-2025 by U.S. News & World Report, including 8 high performing categories and the inaugural Equitable Access award.
- David McFadyen, MBA, FACHE, named President and CEO of Trinity Health West Region.
- First hospital in the Fresno area to utilize the Ion Endoluminal System advancing the detection of lung cancer.
- First hospital in the Central Valley to acquire the da Vinci 5® surgical system.



- Received nine Healthgrades outstanding quality ratings including the Outpatient Orthopedic Surgery Excellence Award and America's 100 Best Hospitals for Spine Surgery.

- Received six People's Choice Awards in The Fresno Bee's 2025 Best of Central California including gold for "Best Place to Have a Baby" and "Best Urgent Care/Walk-in Clinic."

- Welcomed new executive leader Chief Medical Officer, Bessant Parker, MD.

- Partnered with Poverello House to open Naomi's House at Holy Cross – a 30-bed transitional housing facility in downtown Fresno.

- Expanded partnership with California Health Sciences University (CHSU) to offer third-year medical student teaching through Graduate Medical Education.

- The Nurse Residency graduated 66 nurses from the program.

- Graduate Medical Education welcomed 45 new residents and fellows and celebrated 47 graduates.

- Saint Agnes Metabolic & Bariatric Surgery renewed accreditation with American College of Surgeons (ACS) Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program (MBSAQIP).

Statistics (FY25 data)

Licensed beds: 436

Staff: 3,663

Volunteers: 179

Discharges: 24,350

Outpatient visits: 358,135
(includes Saint Agnes Care visits)

ED visits: 86,718

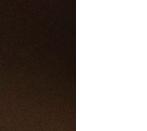
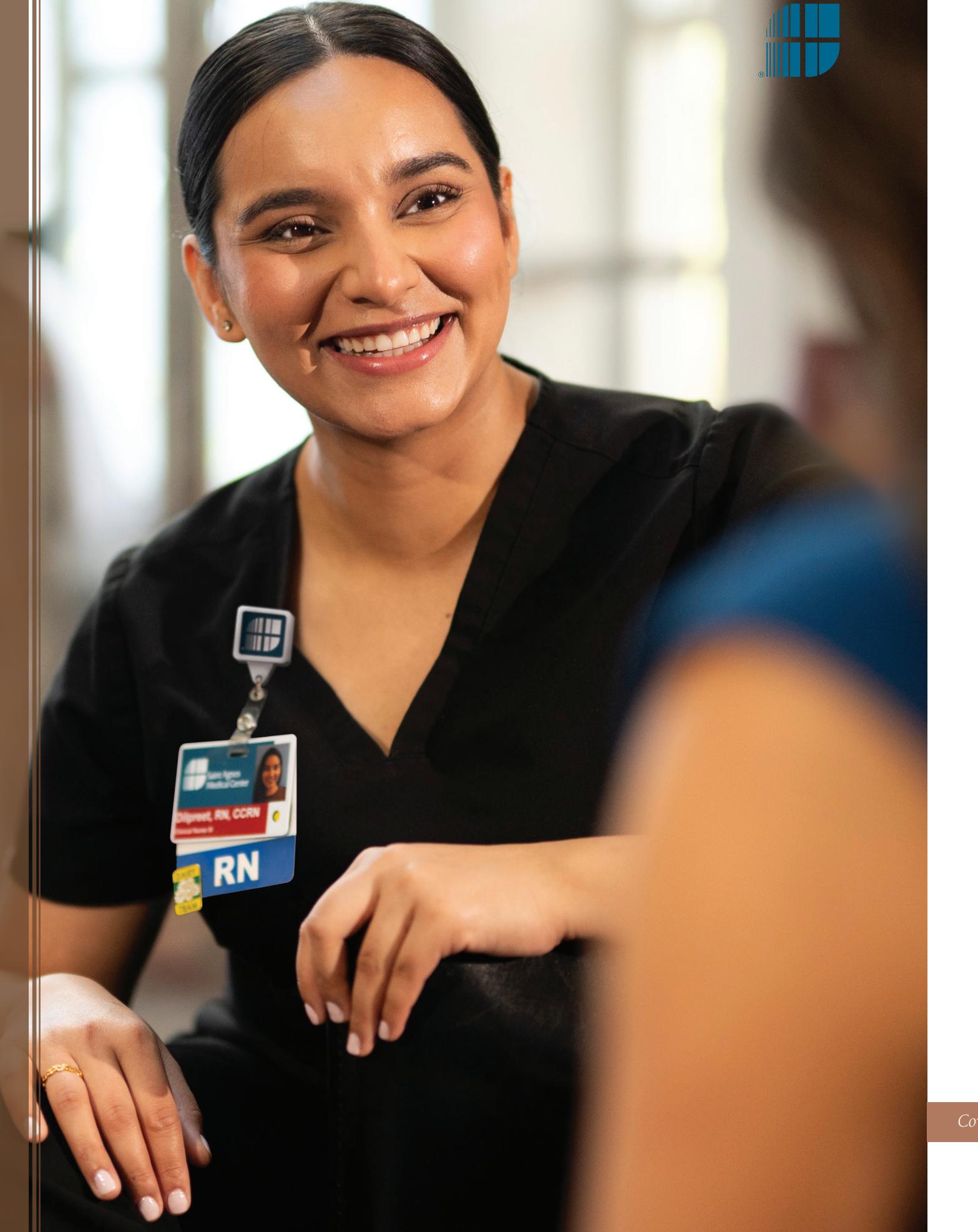
Medical Staff: 738

Total operating revenue: \$729 million

Total community benefits for the poor and broader community: \$98 million

Service area population: 1,189,432





Cover photo: Dilpreet, RN



outpatient treatment for substance use and behavioral health. HCHWC's diversion services are a testament to our commitment to preventing homelessness and aiding those experiencing homelessness by offering alternative solutions to individuals and families in crises. In FY25, Saint Agnes invested \$347,070 in net community benefit. HCHWC had a significant impact, documenting 9,379 encounters in which it provided essential items, including clothing, hygiene products, diapers and self-care services. Our ongoing partnership with WestCare of Central California allowed us to continue offering behavioral health, substance use and mental health services. This collaboration helps improve access to critical services and reduce barriers for individuals at risk of or experiencing homelessness, substance use disorders and behavioral health issues, ultimately making a meaningful difference in our community.

Saint Agnes Medical Center's mission to heal body, mind and spirit has remained constant since its humble beginning. The patients we serve, the families we help, and the lives we touch daily are changed forever by the dedication and compassion of our staff. But beyond these hospital walls, our healing ministry reverberates throughout the Valley, contributing to the health and well-being of thousands of individuals. As ambassadors, we support numerous causes and programs – we educate, counsel, partner, volunteer and train – offering financial assistance along with the time and energy of our staff, physicians and volunteers. We passionately support civic, religious and social entities in the community, as well as thousands of underserved, uninsured and unhoused individuals. And our work continues.

Mobile Health Program

In Fiscal Year 2025 (FY25), Saint Agnes Medical Center continued its partnership with the Fresno County Department of Public Health (FCDPH) to provide health services to communities in need through the Rural Mobile Health program. Launched in February 2023, the two-year program is partially funded through a \$6 million allocation of American Rescue Plan Act (ARPA)

funds by the Fresno County Board of Supervisors. In addition to providing free medical services and screenings to Central Valley residents, we are committed to addressing the social factors

that hinder an individual's overall well-being. We collaborated with the Fresno County Community Health Worker (CHW) Network to offer complementary health education, assistance in connecting families to local primary care providers, resource navigation, and wrap-around services related to the Social Influencers of Health to 2,039 individuals in underserved, marginalized, and rural communities.

Saint Agnes Health Hub

Fulfilling our mission to improve the health of our community and serve those in need, Saint Agnes continued its support of the Health Hub and Substance Use Navigator programs to address social and clinical issues that impede good health. The evidence-based programs take a comprehensive approach to health care, in which caregivers

treat clinical problems while Community Health Workers focus on identifying, defining and resolving social issues. As a result of this collaboration,

patients achieve more successful outcomes. In FY25, Community Health Workers facilitated over 5,440 connections to primary care, specialty care, insurance enrollment and social care resources,

including food, transportation, health education, financial assistance and housing support, as well as 156 behavioral health, substance use and mental health services. Top needs for our community

include access to care, food security, financial support, housing and transportation.

Holy Cross Health and Wellness Center

The Holy Cross Health and Wellness Center (HCHWC) stands as a beacon of hope, providing holistic care through rapid rehousing services, parenting and financial literacy programs, and short-term case management. It also offers

outpatient treatment for substance use and behavioral health. HCHWC's diversion services are a testament to our commitment to preventing homelessness and aiding those experiencing homelessness by offering alternative solutions to individuals and families in crises. In FY25, Saint Agnes invested \$347,070 in net community benefit. HCHWC had a significant impact, documenting 9,379 encounters in which it provided essential items, including clothing, hygiene products, diapers and self-care services. Our ongoing partnership with WestCare of Central California allowed us to continue offering behavioral health, substance use and mental health services. This collaboration helps improve access to critical services and reduce barriers for individuals at risk of or experiencing homelessness, substance use disorders and behavioral health issues, ultimately making a meaningful difference in our community.

Colleague volunteerism

Saint Agnes recognizes the importance of being present in the communities we serve. To fulfill this mission, we are committed to providing our colleagues and peers with regular opportunities to volunteer with local agencies and community partners on behalf of Saint Agnes. These volunteer opportunities not only help our colleagues develop their leadership and teamwork skills but also directly address local health needs related to the Social Determinants of Health.



Naomi's House at Holy Cross

In May 2025, Saint Agnes Medical Center partnered with Poverello House to maximize the use of the Holy Cross Center by transforming an office building into a safe, temporary (up to 90 days) housing facility for unhoused and underserved women in Fresno. This newly renovated 2,426-square-foot facility offers 30 beds, a full-sized kitchen, a dining area, private showers, comfortable bedding, a laundry room and a dedicated educational space for women to begin rebuilding their lives.



Addressing food insecurity

Saint Agnes took significant steps to address food insecurity by initiating a hospital-wide food recovery program. In FY25, Saint Agnes actively engaged in a year-long food recovery initiative aimed at combating food insecurity in our communities and reducing food waste within the hospital. This program successfully donated 13,973 pounds of unused meals and food products to the Food-to-Share network, which helps prevent

food waste by rescuing surplus food. The food was then distributed to families throughout the Central Valley facing food hardship and financial difficulties. Saint Agnes provided \$68,084 in net community benefit to 22,642 individuals and their families, ensuring they had access to healthy foods.

Community education opportunities

Internal and external educational programs are vital to the overall health of Saint Agnes's service area. Thanks to specialists in a variety of subjects, Saint Agnes is able to facilitate programs that meet the specific needs of Valley residents including:

- Amputee Support Group
- Diabetes Management and Prevention
- Grief Support Group
- Family Maternity Education
- Healthier Living – Chronic Disease Management
- Heart & Soul
- Life After Loss Support Group
- Ostomy Support Group
- Saint Agnes Mobile Health Program
- Women's Health



Saint Agnes
A Member of Trinity Health

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